

Quality Policy

Vision

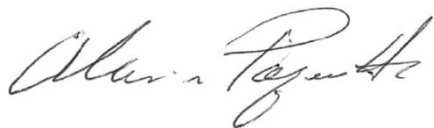
To be known in the industry as an exceptional company for its customer care, problem solving abilities and innovative leadership.

Mission

Artcraft intends to achieve our vision by:

- Having a workplace setting where we encourage input from employees at all levels of the organization
- Maintaining a registered quality assurance system that meets the requirements of ISO 9001
- Working in a clean, fun, safe and organized work environment
- Having systems in place to ensure we inspect orders at all stages with the objective to consistently deliver on specification as defined by our customers
- Maintaining an efficient monitoring process through live data review and regular team review meetings that provide for timely investigation and issue resolution
- Maintaining tight, lean and efficient schedule controls
- Providing training to all our staff on clearly defined processes, procedures and best practices
- Having regular audits of our systems and processes to ensure set targets are met, maintained and to continue to identify best practices.

By fulfilling our mission and our quality objectives, we will achieve our vision. This will ensure stability, continuous growth, and strengthen the partnerships we have with our customers', suppliers and everyone at Artcraft.



Alain Paquette
President

October 15, 2016