

QUALITY POLICY

VISION

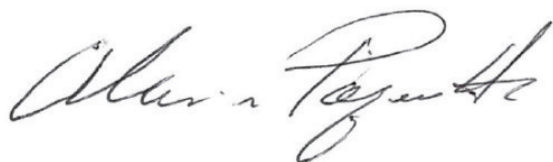
ARTCRAFT LABEL IS COMMITTED TO LEAD THE WAY IN THE LABEL INDUSTRY BY OFFERING COLOUR ACCURACY, CONSISTENCY AND SERVICE THAT SURPASSES EXPECTATIONS. BEING CUSTOMER SERVICE DRIVEN, WE UNDERSTAND THAT RESPONSIVENESS AND PRODUCT CONSISTENCY ARE COMPETITIVE ADVANTAGES.

MISSION

ARTCRAFT INTENDS TO ACHIEVE OUR VISION BY:

- MAINTAINING A SIMPLE AND TIMELY, ELECTRONIC ESTIMATING AND ORDERING SYSTEM.
- MAINTAINING A REGISTERED QUALITY ASSURANCE SYSTEM THAT MEETS THE REQUIREMENTS OF ISO 9001.
- WORKING IN AN ORGANIZED AND CLEAN WORK ENVIRONMENT.
- HAVING SYSTEMS IN PLACE TO ENSURE WE INSPECT ORDERS AT ALL STAGES WITH THE OBJECTIVE TO HAVE RIGOROUS QUALITY CONTROL ON SPECIFICATION AS DEFINED BY OUR CUSTOMERS.
- MAINTAINING AN EFFICIENT COLOUR MONITORING PROCESS THROUGH LIVE DATA REVIEW AND REGULAR TEAM REVIEW MEETINGS THAT PROVIDE FOR TIMELY INVESTIGATION AND ISSUE RESOLUTION.
- MAINTAINING TIGHT, LEAN AND EFFICIENT SCHEDULE CONTROLS.
- PROVIDING TRAINING TO ALL OUR STAFF ON CLEARLY DEFINED PROCESSES, PROCEDURES AND BEST PRACTICES.
- MAINTAINING A CONTINUOUS IMPROVEMENT PROGRAM TO IMPROVE OUR PROCESSES, PRODUCTS AND SERVICES.

BY FULFILLING OUR MISSION AND OUR QUALITY OBJECTIVES, WE WILL ACHIEVE OUR VISION. THIS WILL ENSURE STABILITY, CONTINUOUS GROWTH, AND STRENGTHEN THE PARTNERSHIPS WE HAVE WITH OUR CUSTOMERS AND STAKEHOLDERS.



ALAIN PAQUETTE

PRESIDENT

JUNE 06, 2018